EURES
Il portale europeo della mobilità professionale

Sintesi

Titolo:	**Technical Support Agents - Italian & Spanish Speaking**

Descrizione:

Candidates required with a combination of fluent oral and written Italian and Spanish for technical support role in a busy Limerick city based call centre. Excellent spoken and written English is essential. The over-riding objective of the position is to resolve technical support issues in a European inbound customer service environment and to enhance our customers experience by always exceeding their expectations. Main Responsibilities: Provide post-sales telephone and email support to the clients, customers and partners. Responsible for answering incoming telephone calls and emails and prioritising customers support needs. Provide 1st and 2nd level support on the clients software and hardware. Resolve technical support issues and provide customers with a solution, via troubleshooting techniques. Escalate technical issues as required. Complete documentation and follow up on all commitments and customer details. Adhere to the technical support policy.

Data di entrata in servizio:	**01/04/2011**

Informazioni geografiche

Paese:	**Irlanda**	**Regione :**	

Retribuzione / Contratto

Salario minimo:	**20,000pa**
Valuta del salario:	**EURO**
Ore alla settimana:	**39**
Tipo di contratto:	**PF - Full-Time**

Spese extra

Esigenze

Esperienza richiesta:	**Richiesta**

Datore di lavoro

Nome:	**Restricted**
Informazione:	**Restricted**
Indirizzo:	**Restricted, Restricted, Restricted, Restricted**
Telefono:	**Restricted**
Fax:	**Restricted**
Email:	**Restricted**

Come sollecitare l'impiego

Come sollecitare l'impiego:	**Send CV to: hr@orlogix.com**
Termine ultimo per la presentazione della candidatura:	**23/04/2011**

Altre informazioni

Data di pubblicazione:	**24/03/2011**	**Riferimento nazionale:**	**596359**
Codice ISCO:	**3122**	**Numero di posti:**	**2**